

# Oaks Hotels, Resorts & Suites – “WIN UPTO 50k” Oaks Gladstone Grand Hotel Competition\*

## TERMS AND CONDITIONS

### Terms and Conditions of Entry for Oaks Hotels, Resorts & Suites “WIN UP TO 50k” Oaks Gladstone Grand Hotel [Competition]

Please read the terms and conditions carefully. By entering this Competition, you have confirmed you have read, understood and agree to be bound by these terms and conditions.

1. These terms and condition of entry, including, without limitation, information on how to participate and the prize or Competition details (**Terms**), apply to the Competition, and entry into the Competition is deemed acceptance of these Terms by an entrant.
2. The promoter is Minor Hotels Australasia Limited (ACN 113 972 366) (referred to as “Oaks Hotels, Resorts & Suites”) of Level 2, 26 Duporth Avenue, Maroochydore, Queensland 4558 (**Promoter**).
3. The Competition will be open from 10.00 am (AEST) on 30/06/2025 until 2.00pm (AEST) on 27/09/2025 (**Competition Period**). Entries received after the Competition period will not be valid entries.
4. Information on how to enter and/or participate in the Competition and any prize information not part of these terms are deemed incorporated into (and form part of) these Terms.
5. If there is any inconsistency between these Terms and anything else that refers to this Competition, these Terms will prevail.
6. Entry in the Competition is only open to natural persons who members of the Grand Rewards Loyalty Program, is a resident of Australia and are aged 18 years and over. This Competition is not open to:
  - (a) management, employees, directors and contractors of the Promoter, its related bodies corporate, the participating and other agencies, firms or companies associated with the Competition (including suppliers of prizes as applicable);
  - (b) a spouse, de-facto spouse, parent, guardian, child or sibling of a person referred to in paragraph 6(a) of these Terms;
  - (c) persons who have used or attempted to use any more than one name in order to qualify to win a Competition run by or on behalf of the Promoter (except in the case of a legal change of name); and
  - (d) persons who have breached the terms and conditions of any Competition run by or on behalf of the Promoter.

The Promoter’s decision on whether a person is eligible to enter or participate in the Competition is final and may be determined in the Promotor’s absolute discretion.

7. Personal information used and/or collected for the purpose of this Competition is in accordance with our Privacy Policy, which can be viewed on our website <https://www.oakshotels.com/en/privacy>. By entering the Competition the entrant consents to the Promoter’s use, storage and destruction of their information in accordance with that policy. If these conditions are for a competition, entrants agree that their personal details (including their full name and general residential location) may be displayed by the Promoter on their social media pages or website (to announce the chosen winner of that competition).
8. All entrants agree that if they win the prize, they will not, sell or otherwise provide their story and/or photographs to any media or other organisation, including the Internet. Photographs will be allowed only at the discretion of the Promoter.

9. The Promoter's decision is final, and the Promoter will not enter into correspondence regarding the Competition result or any other decisions the Promoter makes in connection with the Competition.
10. The Terms associated with this Competition may be amended, varied or removed at the reasonable discretion of the Promoter without further notice.
11. The Competition and these Terms are governed by the laws of Queensland, Australia and all entrants and the Promoter submits to the exclusive jurisdiction of Queensland, Australia.
12. Entries in the Competition are personal to each entrant and may not be assigned to any other person.

## HOW TO ENTER

13. Eligible entrants in the Competition must be a Grand Rewards member, during the Competition Period:
  - a) spend \$25 on food and beverage at Oak and Vine Gladstone; or
  - b) earn \$30 turnover through gaming at Oaks Gladstone Grand Hotel (**Eligible Entrant**).
14. To participate Eligible Entrants must have the membership card be inserted into the gaming machine during play and swiped when making payments for food and beverage purchases.
15. Eligible Entrants must be opted in to receive email promotions from Oaks Hotels, Resorts & Suites.

## DRAW

16. The Competition is a game of chance.
17. The draws will be held in Oaks Grand Gladstone Hotel situated at 79 Goondoon St Gladstone QLD 4680 (**Draw Location**) from all eligible entries received during the Competition Period at the dates and times as listed below:

### Weekly Prize Draw

- a) Promotor will choose one (1) Eligible Entrant as the winner of each Weekly Prize Draw (each a **Weekly Prize Draw Winner**) as outlined below:

Week #	Weekly Prize Draw Date	Weekly Prize Draw Time
Week 1	06/07/2025	2pm
Week 2	13/07/2025	2pm
Week 3	20/07/2025	2pm
Week 4	27/07/2025	2pm
Week 5	3/08/2025	2pm
Week 6	10/08/2025	2pm
Week 7	17/08/2025	2pm
Week 8	24/08/2025	2pm
Week 9	31/08/2025	2pm
Week 10	7/09/2025	2pm
Week 11	14/09/2025	2pm
Week 12	21/09/2025	2pm
Week 13	28/09/2025	2pm

- a) Eligible Entrants may win multiple Weekly Prize Draws and will receive one additional entry into the Grand Prize Draw for each weekly win.
- b) Weekly Prize Draw Winner will be notified within 24hours via email or phone.

- c) Weekly Prize Draw entries cease at 2pm 27/09/25.

### **Grand Prize Draw**

- a) Weekly Prize Draw Winners who are present in person at the Draw Location will be eligible for entry into the Grand Prize Draw.
  - b) One (1) winner (**Grand Prize Draw Winner**) will be chosen for the chance to win the \$50,000 Grand Prize by the Promotor at 2:00pm AEST on 05/10/2025 (**Grand Prize Draw Date**) at the Draw Location.
  - c) The Grand Prize is underwritten by HDI Global Specialty SE and a loss adjuster (**Independent Representative**) may be appointed by the insurer to oversee eligibility and compliance for the Grand Prize Draw.
  - d) Grand Prize Draw is as outlined below:
    - i. Twenty (20) cash envelopes as listed below will be displayed at the Grand Prize Draw which includes:
      - 10 envelopes containing \$250.00;
      - 8 envelopes containing \$500.00; and
      - 2 envelopes containing \$1,000.00.
    - ii. Promoter will choose one (1) winner from the Weekly Prize Draw Winners to come forward and pick an envelope from the twenty (20) cash envelopes displayed at the Draw Location (**First Chance Draw**).
    - iii. Valid ID must be provided to verify identity before proceeding to select an envelope.
    - iv. The winner will then proceed to select one numbered envelope, which contains a cash prize (excluding the \$50,000 Grand Prize).
    - v. The envelope will then be presented to the Independent Representative, who will reveal a sealed lucky number envelope held by the Independent Representative.
    - vi. If the selected envelope number matches the lucky number, the Grand Prize is won.
18. If the first valid chosen entry winner cannot be located at the Draw Location or fails to respond to any attempted call out within 15 minutes, that entrant will be disqualified, their entry will be declared null and void and a second chance Draw for the unclaimed prize will take place at the Draw Location by the Promoter (**Second Chance Draw**). This process will be repeated until a valid entry winner is successfully contacted.
19. If the lucky number is not matched, the winner will still receive:
- a) The Cash Prize in the selected envelope; and
  - b) A 5-night getaway at any Oaks Hotels & Resorts property in Australia, including return airfares from Gladstone, up to a maximum value of \$2,500.00.
20. The Grand Prize Draw Winner will be published on the @Oaks\_Hotels profile on Instagram and Oaks Hotels Facebook page] within 21 days of the Draw.
21. Once the sealed lucky number envelope is revealed by the Independent Representative the \$50,000 no longer forms part of the prize pool for the remaining weekly winners.
22. Following the first chosen entry winner draw each of the remaining weekly winners with a valid entry for the Grand Prize Draw will be randomly chosen to pick one of the remaining cash envelopes and will win its contents.

### **PRIZE**

23. Eligible Entrants with a valid entry for the respective draws may win,

Prize	Amount (AUD)
<b>Weekly Prizes</b>	13x \$1,000.00
<b>Grand Prize</b>	1x \$50,000.00
<b>Cash Prizes</b>	10x \$250.00 8x \$500.00 2x \$1,000.00
<b>Consolation Prize</b>	5-night getaway at any Oaks Hotels & Resorts property in Australia, including return airfares from Gladstone, up to a maximum value of \$2,500.00
<b>Maximum Total Prize Value</b>	\$69,750.00

24. The accommodation component of the Consolation Prize must be redeemed within 12 months of the Grand Prize Draw Date.
25. To claim the accommodation, the Grand Prize Draw Winner must contact the Promoter directly on +61 7 2100 0577 or email [gmgrandgladstone@theoaksgroup.com.au](mailto:gmgrandgladstone@theoaksgroup.com.au).
26. All accommodation bookings are subject to availability. Blackout dates may apply which can be notified to you via phone by calling Oaks Hotels, Resorts & Suites on +61 7 2100 0577. In the event of amendment of a confirmed booking, standard conditions, penalties and charges may apply at the discretion of Oaks Hotels, Resorts & Suites. Please refer to our booking terms on <https://www.oakshotels.com/en/terms-and-conditions>.
27. The Promoter and any of its related entities is not responsible (either directly or indirectly) for:
- (a) delays, reschedules, insolvency, acts of war and force majeure impacting on the winner's travel arrangements or use of the Prize by any third-party product or service provider; loss, damage, accidents or injury arising from any aspect of any booking, reservation or use of products or services connected with the Prize; or
  - (b) any ancillary costs incurred by the winner including but not limited to additional travel costs, insurance, food and beverage costs or any other expenses incurred during use of the Prize.
28. The Grand Prize Draw Winner is responsible for any and all other travel arrangements and associated costs (including but not limited to additional travel and flights (not included in the Consolation Prize), parking, food, transport, passports, visas, permits, local taxes, duties, travel insurance or any additional costs or charges including any damages incurred throughout your stays at Minor Hotels properties and/ or partner brand properties).
29. The Prize cannot be transferred, exchanged or redeemed for cash. Under no circumstances can the Prize be on-sold for profit or any other purpose.
30. This Promotion may be withdrawn by the Promoter at any time prior to the Draw.
31. Personal information used and/or collected for the purpose of this Promotion is in accordance with our Privacy Policy, which can be viewed on our website <https://www.oakshotels.com/en/privacy-policy>.
32. The Winner agrees that personal details, such as your name and location, may be used by the Promoter on its website, social media platforms and other media platforms to announce the conclusion of the Promotion.

33. The Promoter will not enter into correspondence regarding the Promotion result or any other decisions the Promoter makes in connection with the Promotion.
34. The promotion is in no way sponsored, endorsed, administered by or associated with Facebook and Instagram.